Information update #5: 10/22/2021

As we have shared for the past several weeks, this Sunday, October 24, 2021, your enhanced Online Banking experience is coming your way!

Information about the new features and regularly used features can be found in our Quick Start Guide available here.

A few things to know before the new experience launches...

- No new Access ID or Passcode will be required.
- Nothing for you to do the new look and feel and features will appear for everyone.

Please note that Digital Banking will be unavailable from 12:01 to 4:00am CT on Sunday, October 24, 2021. Once the upgrade is complete you can login with your current Access ID and Passcode to start enjoying your new features and the enhanced experience!

Information update #4: 10/18/2021

Just 1 week until you'll start enjoying your new enhanced Online Banking experience!

More information about the new features and regularly used features can be found in our Quick Start Guide available here. *Click here to learn more.*

A few things to know before the new experience launches...

- No new Access ID or Passcode will be required.
- Nothing for you to do the new look and feel and features will appear for everyone.

Please note that Digital Banking will be unavailable from 12:01 to 4:00am CT on Sunday, October 24, 2021. Once the upgrade is complete you can login with your current Access ID and Passcode to start enjoying your new features and the enhanced experience!

Information update #3: 10/11/2021

We're just 2 weeks away from your new Online Banking experience! Let's look at some of the information and pages you use often and what has changed.

Overview Page

 Previously labeled the HOME page this is now titled the OVERVIEW page. It's your new landing page and provides you access to additional new features such as widgets and QuickView.

QuickView Drawer

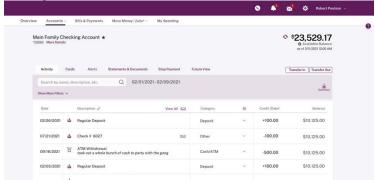
- On the Overview page simply mouse over an account line and on the right side you will see an icon you can click and expand the drawer down allowing you to see:
 - Most recent 5 transactions in the last 5 days.

Widgets

 On the Overview page you can hide and change the order of several widgets to see the data and information you want to see each time you log in.

Accounts Page

 Just a few changes to this page which shows your primary balances at the top and MORE DETAILS on your account by clicking the link under the account number on the left side.



Services and Settings

 We've simplified getting to all the additional services and settings your need access to. Simply click the gear icon at the top of any page and you will see all those options.

Contact Us

 Need to contact 1NB quickly. Simply click the phone icon at the top of any page and get our contact information from anywhere during your Online Banking session.

More information can be found in our Quick Start Guide available here. <u>Click here</u> to learn more.

Information update #2: 10/1/2021

Three weeks and counting to your enhanced Online Banking experience!

We are adding to the list of features you currently have with tools make accessing current data easier as well as personalizing your Online Banking experience. Here are some of the new features coming your way...

[Retail users]

Widgets & Personalization

Want to personalize your landing page experience within Online Banking? Now you can manage our new widgets to display the information most important to you.

QuickView

Looking to see if a specific transaction recently cleared? Use the new QuickView drawer on the Overview landing page without leaving the page. QuickView displays additional actions and information you can initiate directly from the Overview page.

Outside Accounts Favorites

Want to expand your list of Favorites to include your Outside Accounts you are syncing...now you can!

[Commercial users]

Widgets & Personalization

Want to personalize your landing page experience within Online Banking? Now you can manage our new widgets to display the information most important to you.

QuickView

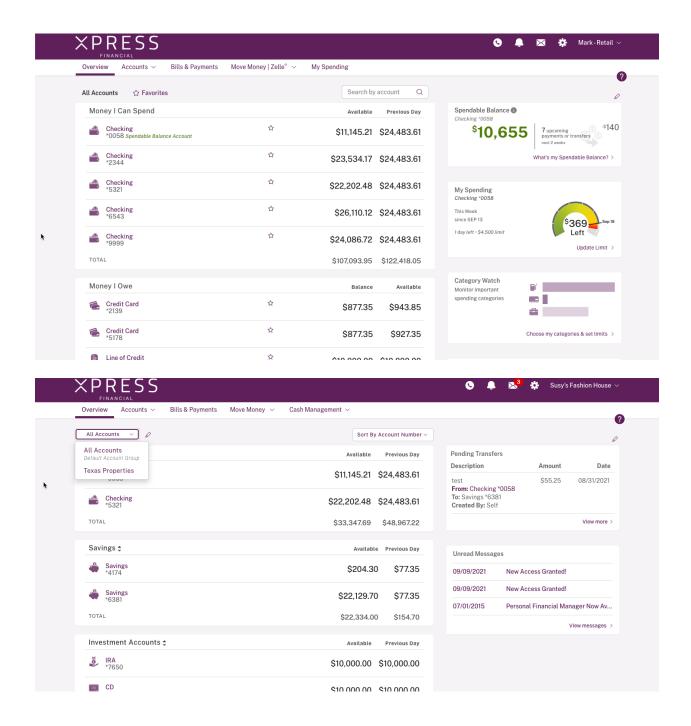
Looking to see if a specific transaction recently cleared? Use the new QuickView drawer on the Overview landing page without leaving the page. QuickView displays additional actions and information you can initiate directly from the Overview page.

Account Groups

Want to create unique groups of your accounts specific to your business – now you can! Does your business have accounts specific to different areas of your business or different geographic areas? Now you can create groups for each of these and see just the related accounts....and with a simple click switch to another group at any time. Account Groups can also include your Outside Accounts! Even change the group you see by default each time you log into Online Banking.

We've prepared a guide to show you some of the exciting new features coming your way Sunday, October 24, 2021! Click here to learn more.

Sample Image(s) for message:



Information update #1: 9/23/2021

We have exciting news! On October 24th, we will be upgrading the look and feel of Online Banking. What do the changes mean to you?

- New landing page called OVERVIEW
- Personalization options with widgets
- New features providing faster access to current information

Over the next several weeks we will be providing you additional information to help you understand the changes. A few things to know before the new experience launches...

- No new Access ID or Passcode will be required.
- Nothing for you to do the new look and feel and features will appear for everyone.
- Upcoming communications will detail things these changes and other exciting new features.