



Notice to 1NB Customers

Lobby Access by Appointment Only

In order to protect our customers, employees, and communities, we have made the decision to close all of our lobbies except by appointment only until further notice. Our Drive Thru locations will still operate within normal business hours to serve your banking needs.

Please note that bank operations will still be processed as normal including all cash services and payment processing. Continue to use your debit card, utilize ATMs, and write checks as you normally would.

In addition to the services outlined below, please utilize the following resources:

- Online banking www.1NB.com
- Customer Service* 1-800-863-2665 / 580-223-1111
- Lost or Stolen Debit Card 1-800-523-4175
- Debit/ATM Card Activation 1-800-985-2273
- PIN Change 1-800-985-2273
- TeleBank 1-800-538-3340

	Drive Thru	Online Banking	1NB App	ATM	Customer Service*	Lobby By Appointment Only
Deposit a Check	X		X**			
Withdraw Cash	X			X		
Check Your Balance / Transfer Funds	X	X	X	X	X	
Pay Bills		X	X			
Open an Account						X
Order a New Debit Card	X				X	
Report a Lost / Stolen Debit Card	X	X			X	
Report Fraud		X			X	
Apply for a Loan		X				X
Apply for a Mortgage / Speak to the Mortgage Center					X	X
Safe Deposit Box						X
Cash Advances	X					

**Effective 03/17/2020, we have increased the mobile deposit limit as follows: *Daily limit of \$2,000 deposit, 30-day limit of \$4,000 and limited to 10 deposits in 30-day period*. Other options may be available by calling 1NB directly; ask for the Digital Banking Department.

Please visit www.1NB.com for further updates.